

## 2000-2007

Major demand on Mozambique's judicial sector. Insufficient and disorganized supply.

## 2007-2012

Donors support multi-million dollar project to build case management system to improve management in sector.

## 2012

Project monies have been disbursed; no system exists and Mozambique's judicial sector is still poorly managed. There is no coordinated availability of data to make decisions, make budgets, or manage resources.

## 2013

Minister of Justice asks for help.

# PDIA in Mozambique

## 1. Getting Authorization to Start

### First question:

What problem do you need solved, Madam Minister?

### Second question:

Will you authorize work with a team in the sector?  
Starting small, building authority, results over time.

**Problem**

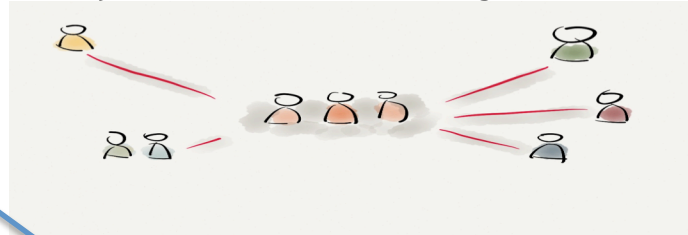
problem

noun

1. A matter or situation regarded as unwelcome or harmful and needing to be dealt with and overcome.

## 2. Building team of local people, all with broader connections into sector:

What is the problem? How do we construct it (to gain attention)? How do we deconstruct it (to find entry points for action)? Where do we start looking for solutions?



## 3. Take action; try, learn, iterate, adapt

For six months...running into capacity constraints, political tensions, and other roadblocks that stopped past projects. But this time the team was iterating so they could work around and through the challenges.

## 4. After six months

Cross-sectoral team has an excel spreadsheet full of data about sector, can use this in budget process. Not a formal 'system' but a functional hybrid.

